

Key Benefits Of Regular Maintenance Include:

- ▶ Prolonged equipment efficiency.
- ▶ Promotes healthy clean air
- ▶ Supports lower utility costs
- ▶ Guards against unexpected failures
- ▶ Prolongs equipment life

Dirt & Neglect are the top causes of heating and cooling system inefficiency and failure. To ensure energy efficient system operation, it is important to perform routine maintenance. Proper maintenance by a qualified technician is one of the most important steps you can take to prevent future problems. (www.energystar.gov)

100% Satisfaction Guaranteed

- ▶ Your technician will be professional, uniformed, and qualified to work on your equipment.
- ▶ We will take extraordinary care in your home.
- ▶ We will provide you with a written quote for repairs before we start any work.
- ▶ Our technicians will follow a stringent quality assurance task list to ensure a complete and thorough service each and every time.

Phoenix Comfort Systems is focused on providing the highest level of service with a focus on earning referrals from our satisfied clients.

The most expensive investment in your home is in the care of responsible experts who set the standard of excellence for our industry by following National Standards for service and training.

All of our technicians are tested and certified through North American Technician Excellence (NATE). Our maintenance plans follow Energy Star Recommendations along with National Standards for residential maintenance.

Phoenix

COMFORT SYSTEMS LLC.

Heating & Cooling

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PROGRAM BENEFITS

	BRONZE	SILVER	GOLD	PLATINUM
21 Point Inspection (2 visits per year)		✓	✓	✓
Reminder Service	✓	✓	✓	✓
Repair Warranty	1 year	1 year	2 years	3 years
Priority Status	-	24 hours	Same day	Same day
No Overtime	-	✓	✓	✓
Pre-Season Scheduling	-	✓	✓	✓
Monthly Payment Option	-	✓	✓	✓
1 Year Inflation Protection	-	✓	-	-
2 Year Inflation Protection	-	-	✓	✓
Customer Loyalty Program	-	\$25 per year	\$40 per year	\$70 per year
Water Heater Combustion Analysis (\$95)	-	-	✓	✓
Quality Assurance Inspection & Cleaning (Meets Energy Star Recommendations)	-	-	✓	✓
ACCA National Standard task list includes:				
Blower Wheel Cleaning (\$209-\$257)	-	-	-	✓
Burner Cleaning (\$175)	-	-	-	✓
Chemically Clean Coils (\$191-\$307)**	-	-	-	✓
Condensate Treatments (\$20)	-	-	-	✓
	\$98 ONE TIME	\$33 PER MONTH	\$45 PER MONTH	\$54 PER MONTH

Service Plans

Our service plans provide manufacturers' recommended maintenance procedures to your heating and air conditioning systems. We come out for a planned annual or semi-annual inspection and tune-up service that is designed to meet or exceed all manufacturer and extended-warranty requirements, and adheres to recommended procedures outlined by the Department of Energy and local utility companies.

Improving the Health of Your HVAC System and Saving You Money

- ▶ Inspection and tune-ups allow us to find and fix minor issues before they can become larger issues.
- ▶ Tune-ups on your heating and air conditioning systems will improve your comfort and save you up to 50% on your energy costs.
- ▶ If a repair of ours fails during that season, we will repair it again at no charge.
- ▶ We keep track of your inspection and tune-up schedule and will contact you to schedule the appointments.
- ▶ You receive priority service and are moved to the top of the service list if your system is having problems.

** Evaporator and condenser coil is cleaned without removing from the system. Removing coils from the system is a standalone service and will be quoted at current rates.